

HUD-Funded Programs

- ◆ *Supportive Housing Program (SHP)*
- ◆ *Shelter Plus Care (S + C)*
- ◆ *Section 8 Moderate Rehab for Single Room Occupancy (SRO)*
- ◆ *Rural Housing Assistance and Stability Program (RHASP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = HUD-40118*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: HUD-40118 All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: HUD-40118 All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: **(1)** Household Data Sharing Assessment, **(2)** HUD-40118 All-Inclusive*
- ↓
- ⑦ **Enter service transactions using "multiple services" button**
↓
- ⑧ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income*
 - ◆ *Add end dates to all services (click "display services" in service transactions screen first)*

Required Reports and Due Dates

Report	Due to HUD
HUD-40118 APR (in ServicePoint)	annually (check data quarterly, at minimum)

FHPAP-Funded Programs

- ◆ *Minnesota Housing's Family Homeless Prevention and Assistance Program (FHPAP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = Basic Entry/Exit*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: FHPAP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: FHPAP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) FHPAP All-Inclusive*
- ↓
- ⑦ **Enter service transactions using "multiple services" button**
↓
- ⑧ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income*
 - ◆ *Add end dates to all services (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to Minnesota Housing
FHPAP Demographics and Entry Data FHPAP Income FHPAP Exits Barriers Summary Report	6-month, 12-month, 18-month and 24-month cumulative reports (use 7/1/2009 as start date)

LTH-Funded Programs

- ◆ *Minnesota Housing's Ending Long-Term Homelessness Program (Ending LTH)*
- ◆ *DHS Supportive Services Fund (DHS-SSF)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = Basic Entry/Exit*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: LTH All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: LTH All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) LTH All-Inclusive*
- ↓
- ⑦ **Update sub-assessments** *No need to backdate for subassessments.*
Current Residence: Update when client moves
Income, Housing Cost, and Housing Subsidy: Record changes twice yearly at report time.
- ↓
- ⑧ **Enter service transactions using "multiple services" button**
 - ◆ *Choose 1 of 3: Case/Care Management, Individual/Family Support Services, or Resident Services Coordination*
- ↓
- ⑨ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income, residence, housing cost, subsidy*
 - ◆ *Add end dates to all services (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to Minnesota Housing
LTH Demographics and Entry Data LTH Exits	Counting reports: quarterly Data check reports: minimum every 2 months
LTH Current Household Residence LTH Housing Information LTH Income LTH Services Barriers to Housing Stability	Submit bi-annually: *once after fiscal year end (July - June) *once after calendar year end (January - December) Data check reports: minimum every 2 months

ESGP-Funded Programs

- ◆ *DHS/OEO Emergency Shelter Grant Program (ESGP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
- ↓
- ⑤ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: ESGP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: ESGP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) ESGP All-Inclusive*
- ↓
- ⑥ **Enter service transactions using "multiple services" button**
 - ◆ *Add end dates to all services when client leaves (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
ESGP Counts	quarterly and annually (run data check reports every two months, at minimum)

ESP-Funded Programs

- ◆ *DHS/OEO Emergency Shelter Program (ESP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
- ↓
- ⑤ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: ESP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: ESP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) ESP All-Inclusive*
- ↓
- ⑥ **Enter service transactions using "multiple services" button**
 - ◆ *Add end dates to all services when client leaves (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
ESP Demographics & Services	semi-annually (run data check reports quarterly, at minimum) <i>Start date is always July 1 - ESP reports are cumulative</i>

THP-Funded Programs

- ◆ *DHS/OEO Transitional Housing Program (THP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = Basic Entry/Exit*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: THP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: THP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) THP All-Inclusive*
- ↓
- ⑦ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income*
- ↓
- ⑧ **Complete case plans**
 - ◆ *Goal classification = THP*
 - ◆ *Goal type = Maintain permanent housing*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
THP Demographics and Entry Data THP Income THP Exits THP Goals Barriers to Housing Stability	semi-annually (run data check reports quarterly, at minimum)

RHYA Shelter-Funded Programs

- ◆ *DHS/OEO Runaway Homeless Youth Act - Emergency Shelters (RHYA-Shelters)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑤ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: ESGP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: ESGP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) ESGP All-Inclusive*
- ↓
- ⑥ **Enter service transactions using "multiple services" button**
 - ◆ *Add end dates to all services when client leaves (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
ESGP Counts	quarterly and annually (run data check reports every two months, at minimum); always use July 1 as start date - reports are

RHYA TLP-Funded Programs

- ◆ *DHS/OEO Runaway Homeless Youth Act Transitional Housing (RHYA-TLP)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = Basic Entry/Exit*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: THP All-Inclusive Assessment*
 - ◆ *Households with 1 adult (18+) or unaccompanied youth: THP All-Inclusive Assessment*
 - ◆ *Households with 2 or more adults 18+: (1) Household Data Sharing Assessment, (2) THP All-Inclusive*
- ↓
- ⑦ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income*
- ↓
- ⑧ **Complete case plans**
 - ◆ *Goal classification = Housing*
 - ◆ *Goal type = Maintain permanent housing*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
THP Demographics and Entry Data THP Income THP Exits THP Goals Barriers to Housing Stability	semi-annually (run data check reports quarterly, at minimum)

DHS Youth-Funded Programs

- ◆ *DHS/OEO Youth in Transitions Program (DHS Youth)*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = Basic Entry/Exit*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *DHS Youth Step 1 Assessment and DHS Youth Step 1 Assessment and*
 - ◆ *Other household situations: call the HMIS helpline*
- ↓
- ⑦ **Entry/Exit button: Exit client/household from program**
 - ◆ *Use the entry/exit button to record exit information and update income*
 - ◆ *Add end dates to all services (click "display services" in service transactions screen first)*

Required Reports and Due Dates

ART Counting Report	Due to DHS/OEO
DHS Youth Counting Report Barriers to Housing Stability	quarterly (run data check reports every two months, at minimum)

HPRP-Funded Programs

- ◆ *Homeless Prevention and Rapid Rehousing Program*

Required Steps for HMIS

- ① **Log on to ServicePoint: <https://minnesota.servicept.com>**
↓
- ② **Search for client or create a new client record**
 - ◆ *Do you have a signed consent form for each client?*
- ↓
- ③ **Create a household**
 - ◆ *Do not create households for single clients.*
 - ◆ *Complete demographic information for all clients in the household.*
- ↓
- ④ **Entry/Exit button: Enter client/household into a program**
 - ◆ *Type = HPRP*
- ↓
- ⑤ **Complete ROI and security information (ONLY if your agency has arranged with Wilder to**
- ↓
- ⑥ **Complete assessments - backdate to program entry date**
 - ◆ *Single clients: HPRP All-Inclusive Assessment*
 - ◆ *Households with more than 1 person: (1) Household Data Sharing Assessment, (2) HPRP All-Inclusive*
- ↓
- ⑦ **Enter service transactions using "multiple services" button**
 - ◆ *Record service transactions in 3-month periods. All clients must be re-evaluated every 3 months.*
 - ◆ *Remember to enter a cost for the "HPRP financial assistance provided" service transaction.*
- ↓
- ⑧ **Update income yearly**
 - ◆ *Update in HPRP All-Inclusive Assessment for every member of the household*
 - ◆ *No need to backdate*
- ↓
- ⑨ **Exit client/household from program**
 - ◆ *Put end dates on all services (click "display services" in service transactions screen first)*
 - ◆ *Use the entry/exit button to record exit information and update income*

households overview box to switch between household members.

Required Reports and Due Dates

ART Report	Due Date
IPR (Initial Quarterly Progress Report)	October 10,2009
Quarterly Performance Reports (QPRs)	10 days after the end of each quarter
Annual Performance Report (APR)	60 days after the end of the federal fiscal year