

# SCHOOLS TO HOUSING (HENNEPIN LHPA) HMIS DATA ENTRY GUIDE

# Before You Start

- 1. Make sure that the clients you will be entering have been created in HMIS. If not, please use this resource to <u>Create or Find Record of Presenting Client</u>.
- This program will exclusively serve families, so it is critical to keep track of household connections. Make sure that the clients are listed as in a household, and that one is designated as Head of Household. If not, please use this resource to <u>Create a Household</u>.
  - a. The **Head of Household** is the client who connects all other household members. This is usually a parent but could be a child in a more complex family configuration.
- 3. Have the client's name or ID and date of service at the ready.

# Entry Into Program

- 1. In the upper right-hand corner of the HMIS home screen, click Enter Data As (**EDA Mode**) and select the correct provider. In the same corner, select **Back Date** and select the correct date.
- 2. From the **Clients** module in the left-hand menu of the home screen, search for the client record of the **Head of Household**.
- 3. Navigate to the Entry/Exit tab and click the button Add Entry/Exit.



4. In the pop-up, under **Household Members**, check off all members of the household being served by the program. For **Type**, select "**Basic**." Then click **Save and Continue**.

	ousehold Members	
G	To include Household member	s for this Entry / Exit, click the box beside each name. Only members from the SAME Household may be selected.
	(39195) Female Single Parent	
	(98311) household, testing	
	(542704) Child, Test Entry	
	✓ (12887) client, test2	
	✓ (12888) client, test23	
	✓ (8028) client4, test	
Pro	oject Start Data - (98311) housel	hold, testing
	Provider *	ICA-RRH-MN HSG-FHPAP- Training Provider-Rapid Search My Provider Clear Rehousing (4405)
	Provider * Type *	ICA-RRH-MN HSG-FHPAP- Training Provider-Rapid Rehousing (4405) Basic V

- 5. On the Entry/Exit Data assessment, complete the **Universal Assessment** fields for the Head of Household.
- 6. On the **Household Members** side menu, toggle through each of the included members of the household and complete the required fields of the **Entry Assessment** for each. Some questions will not be required for children, or for non-heads of household.

Household Members	Household Data Sharing	49
(98311) household, testing Age: 48 Veteran: Unknown	Client: (542704) Child, Test Entry	Add Household Data
(542704) Child, Test Entry Age: Unknown Veteran: Unknown	MN: FHPAP Entry RRH HA	Entry Date: 09/07/2023 11:50:38 AM 🔒
(12887) client, test2 Age: 67 Veteran: Unknown	The COVID-19 Survey is an optional tool to support local pandemic response efforts. If using the tool, complete fo previous survey to add test results or end dates of symptoms/isolation, complete a new survey.	r all household members. Unless updating a

- 7. Click **Save and Exit** and return to the client's profile.
- 8. Navigate to the Case Managers tab and click the Add Case Manager button

Client Information				Service Transactions				
Summary	Client Profile	Households	ROI	Entry / Exit	Case Managers	Case Plans	5	Assessments
Case Managers								
Name	Provider	Pho	one Number		Start Date		End Date	
Add Case Manag	ler			No ma	tches.			

**9.** Fill in the information about the case manager who is working with the family. Once it is filled out, click the **Add Case Manager** button.

Case Manager		×
Case Manager - (54	5069) backdate, test	
<ul> <li>Household Member</li> </ul>	rs	
This Client is not a mer	nber of any Households.	
Type *	Community Services User Me Other	
Name *	(name of manager)	
Title		
Phone Number		
Email Address		
Provider *	MoveFwd-HP-HCC-DOR-LHPA- Hennepin Schools to Housing Program (6959) Search My Provider Clear	
Start Date *	<u>11 / 30 / 2023</u> 🛱 🖯 🛱	
End Date	📩 📩 🔂 🖬	
	Add Case Manager Cancel	

## **Record Services**

- 1. Enter **EDA mode** to the correct provider and set the appropriate **Back Date**.
- 2. Search for the client record of the Head of Household in the Clients module.
- 3. In the client record, navigate to the Service Transactions tab and click the Add Service button.
  - a. If you are adding multiple services from the same day, you can click **Add Multiple Services** instead.
- Under Household Members, make sure other household members are not checked. Confirm the Start Date and select the Service Type from the drop-down menu. Then click Save and Continue.

	🕕 To update Household members for this Service, click the box beside each name.
(39195) Female Singl	le Parent
(98311) household	, testing (Primary Client)
( <u>542704) Child, Te</u>	<u>tst Entry</u>
(12887) client, tes	<u>t2</u>
( <u>12888) client, tes</u>	<u>t23</u>
(8028) client4, tes	<u>1</u>
Service Provider *	ICA-RRH-MN HSG-FHPAP- Training Provider-Rapid Rehousing (4405)
Creating User	Noa Levi
Start Date *	09 / 07 / 2023 📅 🖸 📅 12 🗸 : 59 🗸 PM 🗸
End Date	/ / 前日 • • • • •
Service Type *	Rent Payment Assistance (BH-3800.7000)
Provider Specific Service	-Select- 🗸

5. Under **Service Costs**, list the amount of money provided to the client, if applicable. For counseling or referral services, leave this section blank.

6. Under Funding Sources, select Add Funding Source, then "MN: Local Homeless Prevention Aid (LHPA)."

Service Costs	
Number of Units	1
Unit Type	-Select- 🗸
Cost per Unit	
Total Cost of Units	\$ 500.00
Apply Funds for Servic	
Source	Amount
MN: Local Homeles	Prevention Aid (LHPA) \$ 500.00
Add Funding Sour	Calculate Total: \$500.00

7. Under **Need Information**, select "*In Progress*" as the **Need Status**.

Need Inform	Need Information Need Status ★ In Progress ↓					
Need Star	tus *	In Progress 🗸				
Outcome	e of Need	-Select-	*			
If Need is Reason	s Not Met,	-Select-				~

8. Click Save and Exit.

#### Exit From Program

- 1. Enter **EDA mode** to the correct provider and set the appropriate **Back Date**.
- 2. Search for the client record of the Head of Household in the Clients module.
- 3. Click on the Entry/Exit tab. Find the entry enrollment to the program and click the edit pencil to the left of the blank Exit Date.

E	ntry / Exit							
	Program	Туре	Project Start Date	Exit Date	Interims	Follov Ups	V Client Coun	t t
Î	ICA-RRH-MN HSG-FHPAP-Training Provider-Rapid Rehousing (4405)	Basic	09/07/2023	1	8		Q	0

- 4. In the pop-up, under **Household Members**, check all members of the household who were entered into the program.
- 5. Confirm the **Exit Date** is accurate and select a **Reason for Leaving** and a **Destination**.

Edi	t Exit Data - (98311) household, testing			
	Exit Date *	09 / 07 / 2023		
	Reason for Leaving	-Select-	~	
	If "Other", Specify			
	Destination *	-Select-		•

- 6. Complete the Exit assessment questions for the Head of Household.
- 7. In the **Household Members** side menu, click through to the other members of the household included in the Exit and answer any required questions for each member of the household as well. Then, click **Save and Exit**.
- 8. Once the Exit assessment is complete, navigate to the **Service Transactions tab** and click **View Entire Service History**.
- 9. Find the first **Service** from the program and click the **edit pencil** to the left of its row.

All Service Trar	sactions				
Select Dates	Start Date		End Date		
-Select- 🗸		t t t t t t t t t t t t t t t t t t t	//	🖶 C 🛗	Search
	Transaction Type Date	Provider		Туре	Need Status / Outcome Need Goal
	Need 09/07/20	23 ICA-RRH-MN HSG-FHPAP-Training Provi	der-Rapid Rehousing	Rent Payment Assistance	In Progress
	Service 09/07/20	23 ICA-RRH-MN HSG-FHPAP-Training Provi	der-Rapid Rehousing	Rent Payment Assistance	

## 10. Fill in the appropriate **End Date** information.

Service Provider *	ICA-RRH-MN HSG-FHPAP- Training Provider-Rapid Rehousing (4405)
Creating User	Noa Levi
Start Date *	09 / 07 / 2023
End Date	10 / 01 / 2023 🛗 🖸 🖬 12 ▾ : 00 ▾ : 00 ▾ PM ▾
Service Type *	🖍 Rent Payment Assistance (BH-3800.7000)

11. Scroll down and mark the **Need Status** as "*Closed*" and select the appropriate **Outcome of Need**. If staff are unable to assist as planned, select a reply for **If Need is Not Met, Reason**.

_			
Ľ	teed information		
	Need Status *	Closed V	
	Outcome of Need	Fully Met 🗸	
	If Need is Not Met, Reason	-Select-	

12. Repeat until all services are ended.

## **Service Transaction Codes**

The Schools to Housing program in Hennepin County will use MN's HMIS to track the provision of individual services to client households. There are two types of services to track through HMIS: (1) financial assistance services, which include money given to or expended for the client, and (2) counseling/referral services, which do not.

Services are tracked in the Service Transactions tab of a client's profile in HMIS, as directed above in this document. Each service is identified with an alphanumeric code using the 211 AIRS taxonomy. The services to track, along with their AIRS codes and a brief description of each, are listed below.

## **Financial Assistance**

Rent Payment Assistance	BH-3800.7000	Cash provided to pay rent
Mortgage Payment Assistance	BH-3800.5000	Cash provided to pay a mortgage
Rental Deposit Assistance	BH-3800.7250	Cash provided for new rental deposit
Utility Service Payment Assistance	BV-8900.9300	Cash provided for utilities
Transportation Expense Assistance	BT-8300	Cash provided for transportation needs
Undesignated Temporary Assistance	NT-8900	Cash provided for other needs, to prevent or end homelessness, as approved by program

## **Counseling and Referrals**

Case Management	PH-1000	Counseling in creating and planning for goals
Child Care Provider Referrals	PH-2400.1500	Assistance finding appropriate childcare
Housing Search Assistance	BH-3900.3100	Assistance finding appropriate housing
Life Skills Education	PH-6200.4600	Counseling and support on general needs, such as budgeting, finances, parenting, or nutrition
Landlord-Tenant Dispute Resolution	FT-4500.4600	Assistance mediating disagreements with landlords to keep client housing and prevent homelessness
Lawyer Referral Services	FT-4800	Assistance in finding appropriate legal aid
Pre-Job Guidance	ND-2000.6500	Counseling on job searching, resume development, interviewing, or related skills
Physician Referral	LH-2500.6500	Assistance finding appropriate medical care
Psychologist Referral	RR-8500.6500	Assistance finding appropriate mental health care

Referrals to housing programs that are not described here, including referrals to Coordinated Entry, do not need to be listed as services under your Schools to Housing HMIS provider. If you are unsure whether a particular service is eligible to be funded under Schools to Housing, please consult with your program manager.